

## General

### **Cancellation Policy**

*This policy defines how to handle cancellations*

- If cancelled up to 2 days before date of arrival, no fee will be charged.
- If cancelled later or in case of no-show, the first night will be charged.

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### **Children and Extra Bed Policy**

*This policy defines the possibility of accommodating children and the availability of extra beds. If you do not want to offer extra beds at all, please use the bed type "no extra beds available".*

- All children are welcome.
- Up to two children under 12 years stay free of charge when using existing bedding.
- All further older children or adults are charged USD 10.00 per night and person when using existing bedding.
- One child under 2 years is charged USD 10.00 per night in a baby cot.
- One older child or adult is charged USD 10.00 per night in an extra bed.
- Maximum capacity of extra beds/babycots in a room is 1.

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### **Deposit Policy**

*This defines the policy for prepayment/deposit requirements.*

- 100 percent of the first night will be charged on the day of booking and is refundable.

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### **Groups**

*This policy defines if there are special conditions and what is a group.*

- No special conditions apply for groups.

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### **VAT and city/tourist taxes**

*This policy defines VAT and additional city/tourist taxes.*

- 10 % Tax is not included.
- Service charge is included.
- City/tourist tax is not applicable.

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### **Internet**

*This describes what type of internet is available, in which location in the hotel and at what cost.*

- Wireless internet is available in the entire hotel and is free of charge.

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**Meal Plan**

*This policy defines the breakfast and meal plan. Note that the system defines half board as shortcut for breakfast and dinner, full board as shortcut for breakfast, lunch and dinner.*

- Continental breakfast is included in the room rate.

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**Parking**

*This specifies if parking is available at the hotel, if it is on the street or in a (secure) parking garage and what the costs are.*

- Free public parking is possible on site.

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**Pets**

*This policy defines if pets are allowed or not.*

- Pets are allowed on request. Charges may be applicable.