Cancellation Policy

This policy defines how to handle cancellations

- If cancelled up to 1 day before the date of arrival, no fee will be charged.
- If cancelled later or in case of no-show, the total price of the reservation will be charged.

Children and Extra Bed Policy

This policy defines the possibility of accommodating children and the availability of extra beds. If you do not want to offer extra beds at all, please use the bed type "no extra beds available".

- All children are welcome.
- Up to two children under 12 years stay free of charge when using existing bedding.
- All further older children or adults are charged USD 20.00 per night and person for extra beds.
- Maximum capacity of extra beds in a room is 1.

Deposit Policy

This defines the policy for prepayment/deposit requirements.

• No deposit will be charged.

VAT and city/tourist taxes

This policy defines VAT and additional city/tourist taxes.

- 12.5 % Tax is not included.
- Service charge is included.
- City/tourist tax is not applicable.

Internet

This describes what type of internet is available, in which location in the hotel and at what cost.

• Wireless internet is available in the entire hotel and is free of charge.

Meal Plan

This policy defines the breakfast and meal plan. Note that the system defines half board as shortcut for breakfast and dinner, full board as shortcut for breakfast, lunch and dinner.

• Continental breakfast is included in the room rate.

Parking

This specifies if parking is available at the hotel, if it is on the street or in a (secure) parking garage and what the costs are.

• Free public parking is possible on site.

Pets

This policy defines if pets are allowed or not.

• Pets are allowed. Charges may be applicable. \$20 extra per pet per night