

Refund / Modification / Cancellation / No Show Policy:

Online Hotel Reservation Service does not charge any cancellation fee for rooms that have not been confirmed. However, once your room has been confirmed after the cut-off date, you are subject to the cancellation policies as explained below.

Cancellation or modification of confirmed room reservation must be done within **24hours** prior to check-in date. Guest may call Reservations at 1-800-10 937668 or e-mail: web.online@waterfronthotels.net for any changes in their booking. An amount equivalent to one room night will be charged to the credit card of the guest for late cancellation, late modification of reservations and for NO SHOW (failure of guest to claim the guaranteed reserved room on the given date).

In case you do not utilize your reservation and fail to contact us to cancel it on the stipulated time period as specified above, **NO REFUND/RETURN** of any amount shall be made pertaining to your booking. Such is the case for reason that these rooms are held by the Hotel as guaranteed/confirmed under your name and will not be occupied by anyone else. The room is held unoccupied, until they are notified otherwise. Thus, any no-show on your part, the Hotel shall charge room reservation charges on your credit card.

Additional Information:

Any modification in the length of stay, dates, and room type after the cut off date may result in a rate change.

Guest folio shall be in local currency and subject to the hotel's current posting date upon check-out.

Any extension is subject to room and rate availability Late check out charges shall be applied automatically after the check out time at 12:00 noon Early check in, between 6:00AM to 10:00AM is subject to a corresponding additional charge.